



**BOONE COUNTY, MISSOURI**  
**Request for Proposal #: 19-15JUL14 – Logging and Recording System for Public Safety Joint Communications**

**ADDENDUM #3 - Issued July 8, 2014**

This addendum is issued in accordance with the Request for Proposal and is hereby incorporated into and made a part of the Request for Proposal documents. Offerors are reminded that receipt of this addendum should be acknowledged and submitted with Offeror's Proposal Response.

Scope of Work for the above noted Request for Proposal and the work covered thereby are herein modified as follows, and except as set forth herein, otherwise remain unchanged and in full force and effect:

I. ADD additional clarification to item #13 in Addendum #2 to read:

The PSAP currently has five (5) administrative and ancillary positions that require access to the system and expects to increase their number of FTEs as they expand to the new facility. The exact number of employees is yet to be determined.

II. The County has received the following question and is providing a response:

1. Can respondents submit separate individual bids for more than one product?

**Response: Yes**

2. Section 3.2 – The specification appears to be contradictory. The beginning of the paragraph states "Respondents shall identify whether the proposed system complies with each requirement and explain the compliance in a narrative". Then later in the paragraph it states "Respondents shall submit a bid package. This package shall include a paragraph by paragraph response for all sections. The responses are limited to: Understood and comply, clarification, or exception." Please clarify whether you need a narrative or a response limited to Understood and comply, clarification, or exception.

**Response: It is acceptable to provide a response that includes: Understood and comply, clarification, or exception. For items that request an explanation of functionality the respondent shall provide additional narrative.**

3. Breakout of the type and quantity of all channels to be recorded. For example, number of IP Trunks, number of IP Stations, number of Analog, number of Conventional Radio, number of P25 IP Radio Talk Groups, etc.

**Response: Please refer to Addendum 2 response #1 issued July 7, 2014**

4. Manufacture and model of the PBX/Switch for admin phone lines?

**Response: Please refer to Addendum 2 response #1 issued July 7, 2014**

5. If VoIP, is CTI installed and enabled? If YES, what protocol and version are being run?

**Response: Please refer to Addendum 2 response #28 issued July 7, 2014**

6. What are the Make(s), Model(s), and type of phones [analog, digital, VoIP]

**Response: Please refer to Addendum 2 response #28 issued July 7, 2014**

7. Is your Radio system recording preference in Analog or IP?

**Response: Please refer to Addendum 2 response #1 issued July 7, 2014**

8. Confirm the number of talk groups to be recorded.

**Response: Please refer to Addendum 2 response # 28 issued July 7, 2014**

9. Manufacturer, model and version of radio system, including the Motorola AIS server.

**Response: Please refer to Addendum 2 response #1 issued July 7, 2014**

10. What 911 controller is in place?

**Response: Please refer to Addendum 2 response #29 issued July 7, 2014**

11. Is there an available PORT connection for CAD SPILL? What type?

**Response: The current legacy CAD will not be integrated with the logger. The future CAD system is yet to be determined.**

12. Average inbound call volume per month?

**Response: 26,000 calls**

13. Average outbound call volume per month?

**Response: 4,500 calls**

14. Number of months wanted for online and/or offline retention?

**Response: 12 months**

15. Do call takers have assigned seats or move around?

**Response: Telecommunicators do not have assigned seats**

16. Is login/log out tracked?

**Response: Yes**

17. What version of windows do the PC's run?

**Response: The pc's in the current facility run Windows 7. The operating system for the pcs in the new facility is yet to be determined.**

18. How many positions require screen capture? How many monitors at each position?

**Response: Current positions average 4 monitors for calltaking and dispatch. The number of monitors in the future configuration is yet to be determined. There are currently 14 positions. There will be a minimum of 21 in the new facility.**

19. Does Boone County have a Network Attached Storage Server which can be used for archiving?

**Response: Yes**


20. How many positions require Instant Recall?

**Response: All positions require Instant Recall Recording**

21. How many users require concurrent access for Scenario Reconstruction?

**Response: Up to 5 simultaneous users**

By:

  
Melinda Bobbitt, CPPO, CPPB  
Director of Purchasing

OFFEROR has examined copy of Addendum #3 to Request for Proposal *19-15JUL14 – Logging and Recording System for Public Safety Joint Communications* receipt of which is hereby acknowledged:

Company Name: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Fax Number: \_\_\_\_\_

E-mail: \_\_\_\_\_

Authorized Representative Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Authorized Representative Printed Name: \_\_\_\_\_